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		Applicati n Number	N/A
		Filing Date	10/31/2003
		First Named Inventor	Clark, Edward A.
		Art Unit	N/A
		Examiner Name	N/A
Sheet 2	of 2	Attorney Docket Number	LUC-433/Clark 10

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	11	Integrated Services Digital Network, http://www.wikipedia.org/w/wiki.phtml?title=Integrated_services_digital_network&printable , 8/29/2003, pages 1-3, St. Petersburg, USA	
	12	Interactive Voice Response, http://en.wikipedia.org/w/wiki.phtml?title=Interactive_voice_response&printable=yes , 10/24/2003, page 1, St. Petersburg, USA	

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	1	Public Switched Telephone Network, http://www.wikipedia.org/w/wiki.phtml?title=Public_switched_telephone_network&printabl , 8/29/2003, pages 1-2, St. Petersburg, USA	
	2	HOWE, DENNIS, Public Switched Telephone Network, http://www.wombat.doc.ic.ac.uk/foldoc/foldoc.cgi?PSTN , 8/29/2003, page 1, United Kingdom	
	3	Dual-tone multi-frequency, http://www.wikipedia.org/w/wiki.phtml?title=Dual-tone_multi-frequency&printable=yes , 8/29/2003, pages 1-2, St. Petersburg, USA	
	4	CPE, http://www.techweb.com/encyclopedia/defineterm?term=CPE , 8/6/2003, page 1, Seattle, USA	
	5	Section 1 Review, http://www.coste.com/CIE/Course/Section1/9.htm , pages 1-2, Worcester, USA	
	6	Session Initiation Protocol, http://searchnetworking.techtarget.com/sDefinition/0,,sid7_gci541639,00.html , 8/22/2003, pages 1-2, Needham, USA	
	7	S, http://www.cisco.com/univercd/cc/td/doc/cisintwk/ita/s12.htm , 8/28/2003, page 15, San Jose, USA	
	8	Bearer Independent Call Control, http://searchnetworking.techtarget.com/sDefinition/0,,sid7_gci775898,00.html , 10/20/2003, pages 1-2, Needham, USA	
	9	Internet Protocol, http://searchnetworking.techtarget.com/sDefinition/0,,sid7_gci214031,00.html , 8/22/2003, pages 1-2, Needham, USA	
	10	CISCO SYSTEMS, INC, Integrated Services Digital Network, 10/28/2003, pages 12-1 to 12-8, Cisco Press, Indianapolis, USA	

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